

# Facilitation

*Facilitation is the process of helping groups or individuals to learn, find a solution, or reach a consensus without imposing or dictating an outcome...*

**W**e help you build consensus and synergy in your team, bringing out the best of the collective group. Our facilitators follow the standards established by the International Association of Facilitators.

## Features

- **Presence:** We bring compassion and authority to the room
- **Assessment:** We ask the necessary questions, following a proven process of discovery
- **Communication:** We actively listen, making sure to playback and confirm important points
- **Control:** We create and maintain a productive and safe environment for all participants
- **Consistency:** We understand and consistently apply best practices
- **Engagement:** We use multiple techniques for engaging participants

## Benefits

- Participants interact openly and productively
- Dysfunctional behaviour is addressed effectively and efficiently
- Participants stay focused on the issue
- Participants develop creative solutions that address the issue
- Participants understand and are committed to the solution

You can expect to experience each of the following when you involve Beacon for Change:

- **Advice you can count on**  
We only engage highly qualified consultants for the job. Our approach is honesty first, even when it's a hard message to deliver.
- **Results you can bank on**  
By ensuring that the right people, processes, and tools are in place, you are assured of a higher return on your investment.
- **A friend you can lean on**  
We are committed to your success, regardless of the challenges you may face in defining and achieving your goals.



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**EDMONTON**

**CALGARY**

**VICTORIA**

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